

Return Form

Name

First Name

Last Name

E-mail

Phone Number

Area Number

Phone Number

Order Number

Condition or Diagnosis

Return Reason

Physician Name

Physician's Phone Number

Clinic's Name

Clinic's Phone Number

How did you hear about UVTREAT?

Are you using Medical Insurance?

The steps to initiate the return:

- Ensure the item is in its original sealed packaging.
- Send an email with your confirmation that the item is unsealed and unused, along with any additional details you may want to provide.
- We will provide you with a return authorization and shipping instructions within 24 hours of receiving your email.
- Ship the product back to us using the provided instructions. Once we receive the returned item and verify its condition, we will process the refund to your original payment method.

Return And Refund Policy

Customer satisfaction is our top priority. We stand behind every product we sell. Due to hygiene reasons, we don't accept unsealed and used products (unless your item arrived damaged or is deemed faulty). Our 60-day Guarantee assures our customers that they will receive all orders promptly and exactly as described. In addition, it allows customers to return new and unused products in their original factory condition for any reason within 60 days from the date of purchase.

Please note that all returns must be pre-approved by contacting us via our contact form. Unauthorized returns will not be accepted. Buyers are responsible for appropriate packing, returning shipping costs paid by us, insurance, and returning the item in "new" condition. We pay for return shipping only in cases where the product is defective. Customers must inspect the item(s) and notify us within 60 days of any problems.

If you have a problem with your item, please contact us before leaving us feedback as goods can unfortunately be damaged during delivery. Please contact us for further assistance if you don't receive the item on time.

By checking the following box, you confirm your understanding of and agreement to the Terms and Conditions.

I confirm that I have read UVTREAT'S Privacy Policy.